

BUTTERFIELD

ANIMAL HOSPITAL

Kenneth Kalthoff, D.V.M.

Kenneth Porte, D.V.M.

November 21, 2008

Gregg Roseen
Roseen Builders, Inc.
23011 Moulton Ave.
Laguna Hills, CA 92653

Dear Gregg,

Butterfield Animal Hospital has been a success since we opened a little over a year ago. Our clients frequently tell us how impressed they are with the appearance of the facility, and we are sure that this has contributed to the growth of our hospital. It is a pleasure to show off our facility to our clients.

Your efforts to complete the construction of our facility in a timely fashion were greatly appreciated. Our lease gave us a limited period in which to get our business open. Your flexibility in your scheduling and management of the subcontractors allowed us to meet this deadline and deal with the complexities presented by the city inspectors. The subcontractors that you used performed quality work, and after a year in our facility, we can really appreciate their craftsmanship.

We wanted to take this opportunity to thank you for a job well done. In the future, we hope to open other veterinary facilities, and we would like to have the opportunity to work with you again. If you need a recommendation, please feel free to use us as a reference.

Thank you for all your efforts,

Kenneth Kalthoff, D.V.M.