

November 25, 2008

Dear Gregg,

I wanted to take this opportunity to formally thank you for all your efforts throughout the course of designing and constructing the Alicia Pet Care Center. It was my desire to build a hospital that would provide a comfortable experience for my staff, my clients and the patients; and I believe that is what we accomplished. Having worked at over 50 veterinary hospitals as a relief doctor allowed me to evaluate the strengths and weaknesses of each facility. When it came to building my own hospital, I selected you on the recommendation of Rich Rauh, my architect. Working with a cohesive building and design team enabled me to bring my dream hospital to life.

During the design phase, you listened to my needs and worked within my budget to bring a concept to life. This facility is an efficient, comfortable and professional looking veterinary hospital, offering as much boarding as our space allowed. The "twin towers" treatment table feature is not only visually stunning, but is the most efficient treatment area I have ever worked with. Obstacles do come up and we did face many challenges with the property manager's team; I am happy to say that your team was on top of things and we passed every single inspection with the city on the first attempt. Overall, this was a rewarding experience and I am glad to have worked with you.

In closing, I would like you to know that I would recommend working with you and your team. We would be glad to discuss our experiences and allow prospective clients to tour the facility. Please don't hesitate to use us as a referral.

In Appreciation,



Matthew Wheaton, DVM