

Gregg Roseen  
Roseen Builders Inc.  
23011 Mouton Ave.  
Laguna Hills, Ca 92653



Dear Gregg:

I want to thank you and your company for the great professional job in constructing our new hospital. Remember in the beginning I had the idea of building a new hospital but I was bogged down working full time being a veterinarian and managing 2 businesses. I owned the land but the project seemed so overwhelming dealing with the city, neighbors, and architects, I just didn't know where or how to begin. You stepped in and took control. You initiated the process spending your time not knowing if you even had the contract or if we could even build on that site. Your commitment and tenacious drive pushed the project ahead into and through city hearings with very little help from me. You will probably never forget the vicious fight the neighbors put up against us. You never gave up, for months without pay or guarantee of securing the project; you were the calm mediator that worked with the neighbors, holding town hall meetings, working with all departments of city, keeping the architect grounded and taking a huge burden and stress off my shoulders. After months of work, planning meetings, public hearings, threats from neighbors and finally winning approval from the city, I called you and said I decided to change locations.

After the first location's battle it was fate to change locations, everything went so smooth. I believe the ability to close on the property, demo the site and open a new 16,000 sq. ft. hospital in only 10 months is a true credit to your great supervisory talents. You were a good intermediary, balancing my desire to save money and the architect's creative ideas. You were able to find compromises in construction to accomplish the design and save money. Having you involved early during the design phase helped value engineer the design. I felt that you acted as my agent, always protected my interests and making sure I was pleased and if I wasn't or the outcome was not what I expected you made the changes happen. The project proceeded and was completed smoothly. You were always there and available to address my concerns or questions.

I have had many complements on the appearance of the hospital, the quality, the design and how fast the project was completed. The officials in the City of Anaheim complemented you on your team effort and professionalism in working with them on this project.

I think we made a great team with Rich Rauh (Architect). This was a fun project, working with you and Rich. If I ever pay off my debt, and thought I might do this again I definitely would call you. Please use me for any recommendations and our hospital for tours anytime

Sincerely,

A handwritten signature in black ink, appearing to read "S. Dunbar", written over a horizontal line.

Steve Dunbar DVM